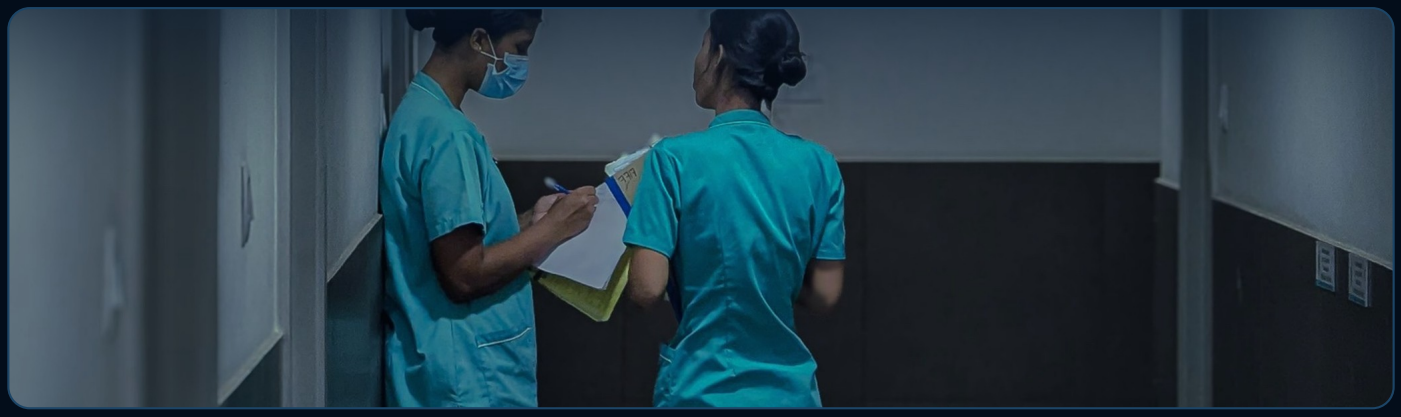
INDUSTRY PRODUCT CATALOG

Hospitals & Clinics

Vortex HealthPulse

One patient record, from the front desk to the follow-up

Every module works as a department inside your hospital, or on its own for an independent clinic, pharmacy, lab or practice. Run any module beside your current software, or combine them into one integrated hospital.



WHAT WE HEAR FROM OPERATORS EVERY WEEK

- Appointments and walk-ins collide, and the front desk runs the queue from memory
- Doctors rewrite history because past records sit in paper files
- Samples and reports lose traceability between the lab and the doctor
- Pharmacy and billing miss charges at every hand-off
- Follow-ups depend on the patient remembering to come back
- Listing platforms charge per patient and keep the relationship

Context: India's digital health mission links patient health IDs with doctor and facility registries; HealthPulse is designed to be ready for it.

FULL INTEGRATION PATH

Vortex HealthPulse Enterprise One

Registration to follow-up on one patient record: front desk, consultation, pharmacy, diagnostics and billing, with speciality modules and the Doctors platform added as you grow.

OR SELECT INDIVIDUALLY | EVERY MODULE RUNS STANDALONE

Vortex HealthPulse
6 CORE MODULES
Front desk to billing, plus the Doctors platform.

Vortex HealthPulse
3 SPECIALITY MODULES
Holistic wellness, dental and eye care.

Vortex SmartAI-Pulse
AI LAYER
Queue, no-show, stock and revenue early-warnings.

WORKS WITH THE SOFTWARE YOU ALREADY RUN *

Keep your ERP. Add the module that fixes the gap.

Integrates with: your existing hospital, clinic, pharmacy billing and accounting software · lab analysers and imaging systems · insurer and TPA portals · national health ID services · Google Business Profile · WhatsApp Business · payment gateways

Each module page shows exactly what it exchanges with your current system.

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** Integration with existing software is subject to a technical feasibility analysis of your current system and its available interfaces.*

VORTEX HEALTHPULSE

6 MODULES

Core Patient Journey

Six modules that carry one patient from booking to billing, each usable as a hospital department or as a standalone establishment.

VORTEX HEALTHPULSE

Front Desk Module

BUILT

IN-HOUSE Hospital OPD reception across departments
STANDALONE Single clinic reception

THE PROBLEM
Appointments and walk-ins collide, patients keep asking how long, and the front desk arbitrates the queue from memory.

WHAT IT DOES
- Registration with permanent OP numbers
- Appointments and tokens
- Live queue with TV display
- Health ID ready

WORKS WITH YOUR EXISTING SYSTEMS *
Imports patient lists from your current hospital or clinic software. Appointment feeds from your website and WhatsApp.

VORTEX HEALTHPULSE

Consultation Module

BUILT

IN-HOUSE Every OPD doctor
STANDALONE Solo or small clinic

THE PROBLEM
Doctors see patients without vitals, write prescriptions by hand, and follow-ups depend on the patient remembering.

WHAT IT DOES
- Nursing vitals gate before the doctor
- Doctor cockpit with full history
- Structured and letterhead prescriptions
- Automatic follow-up on WhatsApp and SMS

WORKS WITH YOUR EXISTING SYSTEMS *
Sends orders to your existing lab and pharmacy systems. Earlier records can be imported from your current software.

VORTEX HEALTHPULSE

Pharmacy Module

BUILT

IN-HOUSE Hospital pharmacy
STANDALONE Independent chemist

THE PROBLEM
Prescriptions are re-typed at the counter, expiry is found on the shelf, and restricted-drug registers are kept by hand.

WHAT IT DOES
- Dispensing straight from the e-prescription
- Batch and expiry control
- Restricted-drug register
- Stock and reorder alerts

WORKS WITH YOUR EXISTING SYSTEMS *
Stock and sales sync with your pharmacy billing software or accounting software.

VORTEX HEALTHPULSE

Diagnostics Module

IN-HOUSE Hospital lab and imaging
STANDALONE Lab or scan centre

THE PROBLEM
Samples lose traceability, a report enquiry takes three phone calls, and turnaround time is never measured.

WHAT IT DOES
- Test orders straight from the consultation
- Sample barcoding from collection to report
- Turnaround tracking by test
- Reports delivered on WhatsApp

WORKS WITH YOUR EXISTING SYSTEMS *
Connects to lab analysers and your existing lab or imaging software through their available interfaces.

VORTEX HEALTHPULSE

Billing Module

BUILT

IN-HOUSE Central hospital billing
STANDALONE Clinic counter

THE PROBLEM
Charges are missed at hand-offs, and insurance approvals are chased over the phone.

WHAT IT DOES
- Consultation, procedure, pharmacy and package billing
- Correct handling of exempt and taxable lines
- Insurance pre-authorisation tracking
- Daily collection summary

WORKS WITH YOUR EXISTING SYSTEMS *
Invoices and collections post to your accounting software. Claim status from insurer and TPA portals where accessible.

VORTEX HEALTHPULSE

Doctors Module

IN DEVELOPMENT

IN-HOUSE Hospital consultant roster
STANDALONE Individual doctor or visiting consultant

THE PROBLEM
Listing platforms charge per patient, own the relationship, and make it hard to take your own data with you.

WHAT IT DOES
- Flat subscription, no per-patient fee
- One calendar across every clinic you consult at
- Bookings from your own Google profile, website and WhatsApp
- Online and in-clinic visits on one record, one-click export

WORKS WITH YOUR EXISTING SYSTEMS *
Connects to your Google Business Profile, website and WhatsApp. Hospital rosters sync with your existing hospital software.

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VORTEX HEALTHPULSE

4 MODULES

Speciality Modules

Add the speciality your practice runs, on the same patient record, or deploy it on its own for a standalone centre.

VORTEX HEALTHPULSE

Holistic Wellness Module

IN-HOUSE Physiotherapy or wellness wing
STANDALONE Wellness centre

THE PROBLEM
Session packages are tracked on paper, members drop off unnoticed, and progress is never shown to the patient.

WHAT IT DOES
- Session packages and memberships
- Progress tracking for physio, diet, yoga, Siddha and Ayurveda
- Attendance and renewal reminders
- Therapist schedules

WORKS WITH YOUR EXISTING SYSTEMS *
Works with your existing booking tools and payment gateway. Billing posts to your accounts.

VORTEX HEALTHPULSE

Dental Module

IN-HOUSE Hospital dental department
STANDALONE Dental clinic

THE PROBLEM
Treatment plans live in the dentist's head, lab work for crowns and aligners is chased by phone, and recalls are forgotten.

WHAT IT DOES
- Tooth chart and staged treatment plans with cost
- Lab orders for crowns and aligners
- X-ray and image attachment
- Recall reminders and chair scheduling

WORKS WITH YOUR EXISTING SYSTEMS *
Links images from your existing X-ray software. Records can be imported from your current dental software.

VORTEX HEALTHPULSE

Eye Care Module

IN-HOUSE Ophthalmology department
STANDALONE Eye clinic or optical store

THE PROBLEM
Refraction and pressure readings sit in paper cards, and spectacle orders get lost between the clinic and the optical counter.

WHAT IT DOES
- Visual acuity, refraction and eye-pressure records
- Scan and fundus image attachment
- Cataract counselling and lens packages
- Spectacle orders to the optical counter

WORKS WITH YOUR EXISTING SYSTEMS *
Attaches exports from your diagnostic instruments. Spectacle orders sync with your optical billing software.

VORTEX HEALTHPULSE

Care Intelligence Module

THE PROBLEM
Management sees no-shows, stock-outs and revenue leakage only at month-end.

WHAT IT DOES
- Queue and waiting-time prediction by session
- No-show risk and follow-up reminders
- Pharmacy stock and expiry early-warning
- Executive and department KPI dashboards

WORKS WITH YOUR EXISTING SYSTEMS *
Works across every HealthPulse module and your existing software. Clinical decisions always stay with the doctor.

STANDARD ACROSS EVERY VORTEX INDUSTRY

Vortex SmartAI-Pulse core layer

- **Predictive analytics** — Forecasts and early-warning signals from your own operating history.
- **Executive & KPI dashboards** — Interactive views from company level down to a single order, truck or machine.
- **Workflow automation** — Routine reports, alerts and hand-offs run on their own, on WhatsApp, email or screen.
- **Human-in-the-loop approvals** — Anything that changes money, stock or a customer promise waits for a person to approve.
- **Disruption & exception handling** — Rules watch every transaction and escalate by severity to the right owner.
- **Decision audit trail** — Every recommendation, approval and override is recorded with who, when and why.

Where rules or optimisation give a reliable answer, we use them. AI is applied where it genuinely improves a decision, and never without a person accountable for the outcome.

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HOW WE WORK — Business first. Technology second.

01 · Understand
We map the real workflow and your current systems before recommending anything.

02 · Feasibility
We confirm what your ERP and equipment can exchange before we quote integration.

03 · Phase one
The first module fixes your most expensive problem and goes live in weeks.

Vortex HealthPulse ● BUILT AND READY TO DEPLOY

The core patient journey is already built

Queue and token display, nursing vitals gate, doctor cockpit, letterhead prescriptions, billing, permanent OP records and follow-up messaging are built and demonstrable today. Our live SitePulse deployment shows the same read-first discipline with closed systems.

Founder-led. 22+ years in enterprise supply chain and operations.

Magesh Raman spent over two decades at Ford Motor Company, Timken and St John Freight Systems before founding Vortex. We have run the operations we now digitise.

TYPICAL STARTING POINTS

Three modules, one phase, measurable in weeks

Independent clinics
Front Desk + Consultation + Billing

Queue, prescription and bill on one record from day one.

Hospitals adding departments
Pharmacy + Diagnostics + Billing

No missed charges and no lost samples between departments.

Doctors and consultants
Doctors + Consultation + Front Desk

Your bookings, your patients, one calendar across clinics.

DATA SECURITY | COMMON SAFEGUARDS ACROSS ALL PRODUCTS

- **Identity & least privilege** — Role and purpose-based access · MFA
- **Encryption & secrets** — In transit and at rest · managed keys
- **Privacy & data control** — Minimisation · retention · consent
- **Audit & monitoring** — Protected logs · traceable approvals
- **Resilience & assurance** — Backups · tested recovery · continuity
- **AI governance** — Approved use cases · human review

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Start with a focused 30-minute consultation

No charge, no obligation. Bring your current system and your biggest operating problem. We will tell you which module fits, what integration looks feasible, and what it would take.

+91 97909 28123 · info@vortex-digital.tech

Scan for the industry page

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